



**Rate:** You will receive electric generation service from Starion Energy Inc. ("Starion") at a variable rate that includes all of the charges and fees we incur to provide electric generation service to you, excluding taxes. The initial rate that applies to your first month of service is stated in your offer letter. We may increase or decrease your rate each month to reflect changes in our cost of procuring your electricity supplies in the wholesale power markets. We will post changes to the rate of this variable product on our website at least five (5) business days before the rate change becomes effective. Our website address is [www.starionenergy.com](http://www.starionenergy.com). Starion's rate for electric generation service provided under this agreement does not include charges for transmission, distribution and other services provided to you by your local electric utility.

**Term:** Starion will begin to provide electric generation service to you on your next regularly scheduled meter read date after your local electric utility has switched your account to us. Your service with Starion will continue on a month-to-month basis until it is terminated by you or us and your local electric utility thereafter switches your account to its standard generation service or to another electric supplier chosen by you. You may terminate this agreement at any time. We also reserve the right to terminate this agreement for any reason upon (30) days advance written notice to you.

**Billing:** You will continue to receive one monthly bill from your local electric utility for the electric generation service provided by Starion and the distribution, transmission and other services provided to you by your local electric utility, each with taxes thereon. You will make payment for all of these services directly to your local electric utility in accordance with the payment terms stated in your utility's tariffs.

**Cancellation of Existing Service:** If you presently purchase your electric generation service from another competitive electricity supplier, you are responsible for canceling that service pursuant to the terms of your agreement with your existing electric supplier.

**Emergency:** In the event of an emergency such as a power failure or a downed power line, customer should call their local distribution company, CL&P 800.286.2000 or UI 800.722.5584.

<b>ENROLLMENT INFORMATION:</b> <input type="checkbox"/> RESIDENTIAL <input type="checkbox"/> COMMERCIAL <input type="checkbox"/> INDUSTRIAL		
Customer Name or Legal Company Name: _____		
Service Address: _____	City: _____	ZIP: _____
CL&P Account # (11 digits): _____	CL&P Service Reference # (9 digits) _____	
UI POD # (13 digits): _____	Name Key: _____	Meter Read Date: _____
Phone: _____	E-Mail: _____	
ACCEPTANCE: The above terms and conditions are satisfactory and are hereby unconditionally accepted. Starion Energy Inc. is hereby authorized to switch my electricity supply service.		
Printed Name: _____	Date: _____	
Signature: _____	Referred By: CT USSSA _____	

860-888-8959  
860-647-1233 Fax

[www.StarionEnergy.com/CTUSSSA](http://www.StarionEnergy.com/CTUSSSA)  
800-600-3040



**Title and Taxes:** Title to the electricity sold under this agreement will pass from us to you when it is delivered to your local electric utility. You shall be responsible for, and shall reimburse Starion for, any transfer, sales or other taxes imposed upon the transfer of title and the transporting and delivering of electricity sold to you under this agreement.

**Customer Information:** By entering into this agreement, you agree that your local electric utility may release to us certain information that we need to provide service to you, including, but not limited to, your address, account number(s), historical electricity usage and peak electricity demand. We will not give or sell your personal information to any other party without your consent unless we are required to do so by law or it is necessary to enforce the terms of this agreement.

**Limitation of Liability:** Starion's liability in connection with this Agreement shall not exceed the amount of your largest monthly invoice for electric generation service during the twelve (12) months immediately preceding termination of this agreement. NEITHER PARTY SHALL BE LIABLE TO THE OTHER FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL (INCLUDING LOST PROFITS OR REVENUE), INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR CLAIMS ARISING UNDER THIS AGREEMENT.

**Binding Effects; Assignment:** This Agreement shall extend to and be binding upon our respective successors and permitted assigns; provided, however, that you may not assign this agreement without our prior written consent, and any purported assignment without such consent shall be void. We may assign our rights and obligations under this agreement to an affiliate of Starion or to a competitive electricity supplier licensed to do business in Connecticut.

**Other Provisions:** These terms of service and your offer letter sets forth the entire agreement between you and Starion for the purchase and sale of electric generation service and supercedes all prior agreements, rather written or oral. Nothing in this agreement shall create or be construed as creating any express or implied rights in any person or entity other than you and us. This agreement is subject to all applicable statutes and to all present and future orders, rules and regulations of governmental authorities having jurisdiction over the subject matter hereof. This Agreement shall be governed by Connecticut law.

**Customer Complaints:** If you have questions or complaints regarding your bill or service, please contact a Starion customer service representative by telephone at 1-800-600-3040, by email at [service@starionenergy.com](mailto:service@starionenergy.com) or by letter mailed to Starion Customer Service at 220 Main St. S Suite 206, Southbury, CT 06488. If you are not satisfied with our attempt to address your questions or complaints, you may seek assistance from the Connecticut Department of Public Utility Control.